



Information About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement

Lutheran Social Service of Minnesota complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, religion, age, disability, gender identity, sex, or sexual orientation. Lutheran Social Service of Minnesota does not exclude people or treat them differently because of race, color, national origin, religion, age, disability, gender identity, sex, or sexual orientation.

Lutheran Social Service of Minnesota Behavioral Health Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact 1 .888.881 .8261, counseling@lssmn.org, your local office or inform a staff member.

If you believe that Lutheran Social Service of Minnesota Behavioral Health Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, religion, age, disability, gender identity, sex, or sexual orientation, you can file a grievance in person, by mail, fax or email with:

Senior Director of Behavioral Health Services
2400 Park Avenue S, Minneapolis, MN 55404
612.400.9647, fax 612-879-5282

If you need help filing a grievance the Senior Director, Jason Russell, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/>, by email at OCRComplaint@hhs.gov or by mail at:

Centralized Case Management Operations U.S.
Department of Health and Human Services 200
Independence Avenue, S.W.
Room 509F HHH Bldg.
Washington, D.C. 20201

More information is available at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html>

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42.5990